

Title: Staff Notice regarding Personal Data Collection

Date: 26 March 2019

Approval: ICT Security Committee

1. Introduction

This notice explains how NUI Galway as a Data Controller collects, uses and shares personal data relating to prospective, current and former employees, job applicants, self-employed contractors and consultants, and voluntary workers (an "employee"). All Personal Data collected by NUI Galway will be treated in accordance with the NUI Galway Data Protection Policy and applicable Irish and European legislation.

2. What is Personal Data?

Personal data is any information relating to a living individual which allows either directly or indirectly the identification of that individual. Personal Data can include a name, an identification number, details about an individual's location or any other detail(s) that is specific to that individual and that would allow the individual to be identified or identifiable.

Employee personal data may include "special categories of data" described under GDPR. Special categories data include information on racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data for the purposes of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.

3. How we collect your Personal Data

NUI Galway collects personal data from an employee primarily during the application, recruitment and appointment process, supplemented by information generated in the course of employment. Personal Data collected will be used by NUI Galway only in accordance with the purposes outlined in this notice.

Employee(s) may provide NUI Galway with personal data about other individuals, for example emergency contact details and information about employee family circumstances and dependents. Employee(s) should notify the relevant person that she/he are providing their contact details to NUI Galway as employee listed emergency contact.

4. Types of Personal data collected by NUI Galway

NUI Galway collects all types of personal data including but not limited to:

- HR files and records (including contracts, training records, disciplinary and grievance records, salary details, benefits, compensation type, awards, pay frequency, effective date of current compensation).
- Working time records (including annual leave and other absence records, leave status, hours
 worked and department standard hours), pay data, national insurance or other number,
 marital/civil partnership status, domestic partners and dependents).

- Information requested from external sources to assist in the consideration of promotion.
- Confirmation of fitness for work from nominated Occupational Health Providers.
- Validation of qualifications from awarding institutions.
- Taxation information from Revenue.
- Information regarding related payroll contributions or benefits from the Department of Social Welfare (including tax and insurability classification).
- CVs, cover letters and job applications (and associated purposes such as references from former employers, colleagues or other relevant parties etc), interview notes and feedback; details on performance management ratings, development programs planned and attended, e-learning programs, performance and development reviews, willingness to relocate or driver's license information.
- Data related to pensions.
- Photographs of employees and Staff Cards.
- Medical information (including medical certificates and sick notes).
- Data in relation to memberships of clubs or societies associated with NUI Galway.
- Data Processed in relation to optional staff schemes or benefits.
- CCTV Footage (see NUI Galway CCTV procedure for further details).
- Car registration details.
- Bank account details sort code, account number and IBAN.
- Emergency contacts.
- Dependant data.
- Awards received & professional membership information.
- Data relating to publications, invitations and other University's communications.
- E-mail addresses and phone numbers.
- Marital status.
- Gender.
- Nationality.
- Garda vetting data.
- Hosting or secondment agreements.
- Data required for the processing and progression of University Policies and Procedures.
- Data pertaining to Health and Safety issues.
- Passports.
- Visa and work permit details.
- Driving licences.
- Unsolicited job applications are often received by the NUI Galway either directly or via recruitment partners. There is no obligation on NUI Galway to retain or reply to unsolicited applications made and, in most cases, NUI Galway will not reply to or retain an unsolicited job application.

5. Purpose for which NUI Galway uses employee personal data

Employee personal data will be used for various legal and practical purposes, without which NUI Galway would be unable to employ its employees or recruit prospective employees. It enables NUI Galway to maintain a full staff record and manage the entire employee lifecycle. Holding employee personal data enables NUI Galway to meet various statutory obligations over the course of the employment and to manage relevant payments associated with an employee(s) employment.

NUI Galway will routinely publish some sources of information about NUI Galway that include personal data. These may include staff work telephone / email directory, graduation programmes and audio-

visual representations of graduation ceremonies, prospectuses, annual reports, newsletters and staff profiles on the University website.

Depending on the employee role, NUI Galway may process employee personal data for the following purposes:

- managing human resources processes such as recruitment and selection, payment of wages/salaries, statutory and other deductions, pension scheme membership, performance management, training and development.
- providing facilities such as car parking, IT services, library services, cycle-to-work scheme.
- to manage insurance/personal accident claims.
- monitoring equal opportunities and to comply with other statutory reporting requirements.
- to produce statutory and NUI Galway reports using summarised statistics.
- to ensure that the digital services provided by the NUI Galway are performant, reliable, secure and to support appropriate ISS incident resolution.
- disciplinary matters, staff disputes, employment tribunals.
- providing communications about NUI Galway news and events.
- maintaining contact with past employees.
- provision of wellbeing and support services.
- to promote and protect equality and human rights.
- to meet health and safety obligations.
- notifying staff of opportunities open to staff.

6. Staff Monitoring

- NUI Galway provides e-mail facilities and access to the internet in line with the policies and procedures of the NUI Galway Information Solutions and Services unit. These policies and procedures are there to protect against the risks associated with e-mail and internet use. They include a right to monitor e-mail and web usage. Please refer to of NUI Galway Information Solutions and Services policies for further details.
- CCTV cameras are in operation at a range of points across the University campus and the primary
 purpose of having CCTV is for security and health & safety purposes. As an ancillary use, staff
 monitoring will only take place in the event of an incident that requires investigation. Access to
 the recorded material is strictly limited to authorised personnel.
- Staff can be supplied with a security access card which allows them access to buildings and/or other secured areas depending on access requirements. The primary use of such systems is for security and access. Access to access records is strictly limited to authorised personnel.

7. The legal basis for collecting personal data

Under GDPR NUI Galway must have a lawful basis for collecting employee data. Please see the legal basis allowable under GDPR: https://gdpr-info.eu/art-6-gdpr/. Any personal data provided to NUI Galway on recruitment/appointment and during the course of employee employment will be processed fairly and lawfully.

The legal basis for processing employee personal data by NUI Galway are:

- to fulfil the terms of an employee contract with the NUI Galway;
- to comply with NUI Galway legal obligations e.g. employment and equality laws and statutory deductions;
- where necessary for NUI Galway legitimate interests e.g. evaluating a job applicant for a role;
- to protect employee vital interests or those of another person e.g. where NUI Galway knows or have reason to believe that an employee may suffer harm.

8. Details of third parties with whom NUI Galway share personal data

NUI Galway will share employee data with the following third parties where necessary for purposes of the processing outlined above:

- Revenue
- Department of Public Expenditure and Reform
- Department of Social welfare
- Higher Education Authority (HEA)
- Department of Education and Skills
- Department of Finance
- Other Governmental Departments (as may be required within grant or other applications)
- Research sponsors/external funding agencies
- Potential employers (where employee have requested NUI Galway to provide a reference)
- Occupational Health Providers and medical practitioners as specified in the sick leave policy
- Insurance brokers and providers
- Pension administrators
- External auditors
- Software vendors where necessary to provide technical support and software upgrades.

Where NUI Galway uses third parties to process personal data on NUI Galway's behalf (acting as data processors), a written contract will be put in place to ensure that any personal data shared will be held in accordance with the requirements of data protection law and that such data processors have appropriate security measures in place in relation to employee personal data.

9. Data Transfers outside the EEA

In the course of processing employee personal data, it may be transferred outside of the European Economic Area on the understanding that NUI Galway rely on legally approved mechanisms to lawfully transfer data across borders, including the Standard Contractual Clauses approved by the European Commission. For example, data may be shared during reporting on NUI Galway rankings or during various applications for grants, research proposals etc.

10. How long NUI Galway will keep employee data

In keeping with the data protection principles NUI Galway will only store employee data for as long as is necessary. For the purposes described here NUI Galway will store employee data in accordance with the NUI Galway's Record Retention Schedules.

11. Employee rights

An employee has various rights under data protection law, subject to certain exemptions, in connection with NUI Galway's processing of employee personal data, including the right:

- to find out if NUI Galway use employee personal data, access employee personal data and receive copies of employee personal data.
- to have inaccurate/incomplete information corrected and updated.
- in certain circumstances, to have employee details deleted from systems that NUI Galway use to process employee personal data or have the use of employee personal data restricted in certain ways.
- to object to certain processing of employee data by NUI Galway.

- to exercise employee right to data portability where applicable (i.e. obtain a copy of employee personal data in a commonly used electronic form.
- where NUI Galway have relied upon consent as a lawful basis for processing, to withdraw employee consent to the processing at any time.
- to not be subject to solely automated decision making.

12. Data Security and Data Breach

NUI Galway have technical and organisational measures in place to protect Personal Data from unlawful or unauthorised destruction, loss, change, disclosure, acquisition or access. Personal Data are held securely using a range of security measures including, as appropriate, physical measures such as locked filing cabinets, IT measures such as encryption, and restricted access through approvals and passwords. For more information on security measures see the NUI Galway ISS Security pages on the NUI Galway website.

Particular safeguards will be put in place for the collection and processing of special categories of data and criminal convictions.

Please consult the NUI Galway Data Breach Procedure on the NUI Galway Data Protection webpage in respect of how a data breach is handled.

Employees of NUI Galway are required to maintain the confidentiality of any data to which they have access, including all data relating to fellow staff, students, customers, clients, service providers as well as website users, members, moderators and administrators.

13. Questions or Complaints

If employee have any queries in relation to the employee personal data processed by the NUI Galway, contact the Department of Human Resources in the first instance. Under Data Protection legislation, an employee is entitled to access his/her HR file directly through HR.

If employee have any queries or complaints in connection with NUI Galway's processing of employee personal data, an employee can contact NUI Galway's Data Protection Officer at dataprotection@nuigalway.ie

Employees also have the right to lodge a complaint with the Data Protection Commission if an employee is unhappy with NUI Galway's processing of employee personal data. Details of how to lodge a complaint can be found on the Data Protection Commission's <u>website</u>, or by telephoning 1890 252 231.

14. Review

This Notice will be reviewed and updated from time to time to take into account changes in the law and the experience of the Notice in practice. Any and all changes will be advised. This Notice does not form part of any employee's contract of employment and it may be amended at any time. Any breach of this Notice will be taken seriously and may result in the invoking of appropriate disciplinary procedures.