

GENERAL DATA PROTECTION REGULATIONS (GDPR)

The information collected on the patient registration and all service request forms will be shared with University of Galway Student health unit staff to allow the staff manage your appointments/prescriptions. The information provided by you will not be retained by the student health unit on this form other than for this purpose and will only be retained solely for as long as is necessary. All personal data processed by the University of Galway student health unit is processed in accordance with its privacy policy available on its website.

TEXT MESSAGE & E MAIL COMMUNICATION – Patient Consent

1. I consent to the practice contacting me by text message and email for the purpose of receiving appointment reminders and notifications that test results are available.

2. I acknowledge that appointment reminders by text or email are an additional service, that they may not take place on all occasions and that the responsibility of attending or cancelling appointments still rests with me. I understand that if I am not able to keep an appointment, I must phone the surgery to cancel.

3. Text messages are generated using a secure facility, but I understand that they are transmitted over a public network onto a personal telephone and as such may not be secure.

4. The surgery does not offer a reply facility to enable patients to respond to text messages directly.

5. I agree to advise the practice if my mobile number changes or is no longer in my possession.

6. I acknowledge that while the surgery will use reasonable means to protect the security and confidentiality of email information sent and received, email is not a secure way of corresponding and I have been advised not to transfer any sensitive information in this format.

7. I acknowledge that the risks of email communication include but are not limited to the following:
 - Email can be forwarded, printed and stored in numerous paper and electronic forms and be received by many intended and unintended recipients without the sender's knowledge or agreement
 - Email may be sent to the wrong address by any sender and receiver
 - Email is easier to forge than handwritten or signed papers
 - Copies of email may exist even after the sender or receiver has deleted his or her copy
 - Email can be inappropriately accessed or intercepted during transmission without detection or authorisation
 - Email service providers have a right to archive and inspect emails through their systems
 - Work email systems are the property of the employer and subject to inspection by them
 - Email can spread computer viruses.

8. I am aware that I can stop the text message and/or email service at any time by contacting and notifying reception of my change of mind.